

# SIT-STAND TROUBLESHOOTING GUIDE

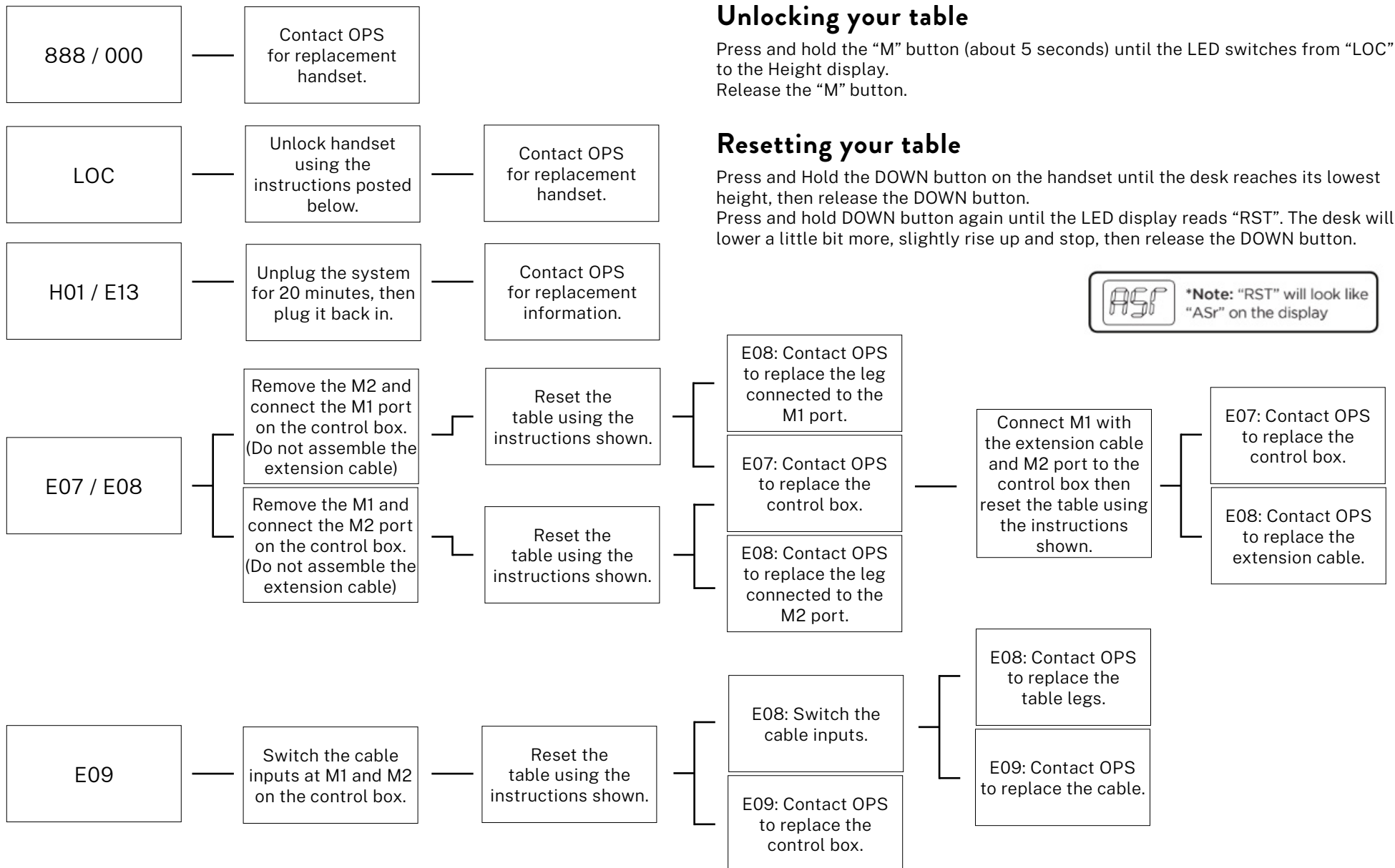


## Before starting the troubleshooting process

Make sure all the connections are hooked up.

Follow the Troubleshooting Guide by marking through each step complete with “x”.

After the guide is filled, send a copy to OPS field service: [fieldservices@openplan.com](mailto:fieldservices@openplan.com).



## Unlocking your table

Press and hold the “M” button (about 5 seconds) until the LED switches from “LOC” to the Height display. Release the “M” button.

## Resetting your table

Press and Hold the DOWN button on the handset until the desk reaches its lowest height, then release the DOWN button. Press and hold DOWN button again until the LED display reads “RST”. The desk will lower a little bit more, slightly rise up and stop, then release the DOWN button.

